

Helpful Hints in the event of a loss:

- Protect yourself and others. If your property has sustained structural damage or if you are uncertain about its safety, contact local government officials before entering your property.
- Never touch electrical components while standing in water. If your safety appears at risk, leave the premises immediately.
- Report your claim to our office M-F 9am – 5pm (Pembroke office 781-293-5500 Plymouth office 508-746-0030, Osterville office 508-428-6919) or call your insurance company directly. Please see our list of insurance company claim numbers.
- Have your policy number handy when reporting a claim.
- Make necessary emergency repairs to avoid additional damage.
- Preserve damaged property for inspection by our adjuster.
- Keep a detailed list of all costs you incur for temporary repairs, lodging, meals, etc.